

Metro Budget 2025/26 Social Package comparisons
Based on tabled draft budgets - April 2025

Indigent	Rates Rebate	Primary Qualifying Criteria	Secondary Criteria	Monthly Free Water	Monthly Free Sanitation
Cape Town	100%	<R450 000 Property value	If property exceeds R450k: Household income <R7500	15kl (up to R500k property value and/or <R7500 household income)	10.5kl (up to R500k property value and/or <R7500 household income)
Joburg	70% (CoJ Poverty Index Band 1); 100% (Index Band 3)	<R7500 household income	property value must not exceed R500 000	15kl (income <R1300); 12kl (income <R5000); 10kl (income <R7500)	100%
Tshwane	10-100%	Registered indigent (property value <R250k) = 100% rebate	60% rebate if household income <R9531, reducing gradually to 10% if <R16 875	12kl	100%
eThekwini	100%	<R350 000 property value	<R4620 household income (if property R350 000 - R600 000)	6kl	6kl
Mangaung	100%	Household income <R6930	N/A	6kl	100% (<R100 000 property value)
Ekurhuleni	100%	Household income <R4620	N/A	10kl	10kl
Buffalo City	100% up to R250 000	household income <R4620	property value must not exceed R250 000	6kl	up to R124.17
Nelson Mandela Bay	100% Up to R130 000	household income <R4620	property value must not exceed R1 500 000	8kl	11kl

Pensioner Rates Rebate	Maximum Rates rebate	Qualifying Criteria
Cape Town	100% regardless of property value	<R22 000 household income (10%); increasing on a sliding scale to 100% rebate for income <R7500
Tshwane	For non-indigent pensioners: 60% regardless of property value	<R17 640 household income
Joburg	100% up to R1.5m (60-69 years); 100% up to R2m (70+)	Household income <R22365 (60-69); 70+ first R2m property value not-rated;
eThekwini	Benefit may not exceed R5290 per annum linked to rateable property value	<R2.5m property value
Ekurhuleni	40 - 100% depending on income	Household income <R4360 = 100% rebate / <R21 930 = 40%
Buffalo City	Up to 85% (75 years+)	60-64 years (40%); 65 - 74 (62.5%); 75+ (85%)
Mangaung	100% up to R300 000 property value	100% rebate up to R300 000 property value, thereafter rateable
Nelson Mandela Bay	100% up to R130 000 property value	<R4620 household income

Free Basic Electricity	Qualifying Criteria
Cape Town	<R500 000 property value, <R7500 income (if property exceeds R500k); pensioners: <R22 000 income regardless of property value
Joburg	<R7500 income; property value must not exceed R500 00
eThekwini	property value <R350 000
Tshwane	property value <R250 000
Buffalo City	property value <R250 000
Mangaung	<R6930 household income
Ekurhuleni	<R4620 household income
Nelson Mandela Bay	<R4620 household income

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